

The Poplars Guest Accommodation **Access Statement**

Introduction

The Poplars is located approximately 2 miles from Thirsk and has 3 en suite guest bedrooms. Whilst we aim to cater for the needs of all our visitors, the following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- There is a bus stop opposite the front of our property, and there is a frequent bus service to and from Thirsk, York and beyond. There are no bus services on Sunday.
- Thirsk train station is 200 meters away
- There are plenty of local taxi companies that offer accessible taxis if required. If you would like us to make a booking for you, please let us know.
- Brochures and menus can be provided in large print if required. We regret that we do not have the facility to prepare documents in Braille.
- We have a comprehensive website www.thepoplarsthirk.com which can provide you with pictures of the accommodation, travel directions and further information about the services that we offer.
- You can contact us via phone, text, fax, or email. Please refer to the Contact Information section of this document for full details.

Arrival & Car Parking Facilities

- In order to ensure that your accommodation is ready for you, we ask guests to arrive after 1pm. Earlier arrival may be possible, by prior arrangement. Please advise of your anticipated arrival time, so that we can be on hand to welcome and assist you.
- There is a large, tarmac surfaced, car park at the front of the property
- We are very willing to assist guests with luggage

Main Entrance & Reception

- Our guest reception is located at the rear of the property, in the conservatory. There is one small step up of 8 cm, to access the conservatory.
- There is a tiled floor through the guest reception, and conservatory and short pile carpet flooring throughout the guest rooms, guest lounge and dining room
- We regret that there is no guest toilet available for use in the reception area.

Breakfast Room

- Breakfast is served in the ground floor, guest dining room, accessed from the guest reception at the rear of the house. The doorway into the breakfast room is 76 cm wide.
- The rectangular dining table is 77 cm high and seats a maximum of 6 people with fixed wooden legs in each corner
- Furniture is flexible and can be moved on request
- Menus can be provided in large print by prior arrangement
- We are able to cater for any special dietary requirements, please inform us in advance.
- We sometimes play background music during breakfast. Please let us know if you would like this to be switched off.

Laundry

- We have a iron and ironing board available for guest use
- By request we can allow use of the washing machine and tumble dryer.

Shop

- The nearest convenience store with post office, is located 100m from the property, on the opposite side of the road

Grounds and Gardens

- Guests are very welcome to make use of the garden furniture to sit in the garden.

Bedrooms

- There are 3 bedrooms, two on the ground floor and one on the first floor.
- There are en suite facilities in all rooms.
- Tea and Coffee making facilities are provided, as well as a colour television, touch bedside lamps, alarm clock and hairdryer.
- There is a chair in each room
- There is a folder in each room, providing information about local restaurants, emergency contact details as well as the services and facilities we provide at The Poplars.
- All bedrooms are carpeted with a fitted short pile carpet.
- All bathrooms are floored with vinyl.

Nidderdale - Ground floor bedroom

- There are no steps
- The main doorway into the bedroom is 78 cm wide, and the doorway into the en suite is 82 cm wide
- Comprises a 4ft 6 double bed with foot board and a 3ft single bed with foot board
- Beds are 65 cm high
- Television with remote control and teletext
- One armchair is provided in the room
- There is an en suite shower room comprising shower cubicle with a step up into it of 17 cm, WC and wash basin

Ryedale - First floor bedroom

- The main doorway into the bedroom is 76 cm wide. There are then 5 steps up to a half landing, then a further 11 steps, with a wall mounted handrail on the right hand side.
- A secondary door into the bedroom is 69 cm wide and the doorway into the en suite is 72cm wide
- Comprises a 4ft 6 double bed with access from both sides with foot board
- There is an en suite shower room, comprising shower cubicle with a step up into it of 25 cm, WC and wash basin
- Bed is 65 cm high
- Television with remote control and teletext
- One armchair is provided in the room

Wensleydale - Ground floor bedroom

- Room is accessed via the guest reception and conservatory
- Door widths (main and bathroom) are 74 cm wide
- Comprises either a 6 ft double bed with access from both sides or two 3 ft single beds
- Beds are 65 cm high
- Wall mounted flat screen television with remote control and teletext
- One armchair is provided in the room
- There is an en suite bathroom accessed via 1 step down of 15 cm comprising bath with shower and screen over it.

Additional Information

- In the event of a fire, the alarms will ring continuously. Please advise us on arrival if you have a hearing impairment and might not hear this.
- All guest bedrooms have their own access, in case of fire.
- We do not allow smoking or the use of candles in any of the bedrooms, or guest lounge.
- Mobile phone reception is good and we can offer WIFI access by request
- We are happy to provide a fridge in the bedrooms, by request.

Contact Information

- Address: The Poplars, Carlton Miniott, Thirsk, YO7 4LX
- Telephone: 01845 522712
- Emergency Contact no: 07795 523466
- Email: amanda@thepoplarsthirsk.com
- Website: www.thepoplarsthirsk.com
- Hours of Operation: We are open all year round. The Poplars is our home, so there is somebody contactable 24 hours a day in case of emergency.

Future Plans

- There are currently no plans for alterations or work on the Guest Accommodation

We welcome your feedback to help us continuously improve if you have any comments please phone 01845 522712 or email amanda@thepoplarsthirsk.com

Created on: 10/06/2008

The Poplars Self Catering Holiday Cottages
Access Statement

This information is to follow. Please contact us with any immediate questions that you might have regarding accessibility of our cottages.

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